



Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

152939/XB/002156 H

Property No.	10657
Valuation 2021-2022	\$285,000
Rating Category	2a
Billing Period	1 Jul 2021 - 30 Sep 2021
Property Location	26 Constitution Crescent Alexandra Hills QLD 4161 Lot 498 RP 113681
Due Date	12 Aug 2021

Rate Account Balance B/Fwd
-\$189.40

+

Current Levy
\$981.31

=

Total Amount Owing
\$791.91

Summary of Charges

Balance Brought Forward	\$	-189.40 cr
Rates and Charges	\$	530.45
Subtotal	\$	530.45
Water and Wastewater charges	\$	281.02
Subtotal	\$	281.02
State Government Charges	\$	169.84
Sub-total State Government Charges and Subsidies	\$	169.84
Total Amount Payable	\$	791.91

Payments made after 01/07/2021 may not be included in the calculation of this rate notice.

To check your current balance log onto myServices
www.redland.qld.gov.au

Payment By BPAY



Billers Code: 53058
Ref: 1106571

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

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Payment Online



www.redland.qld.gov.au

Use your credit card to pay 24 hours 7 days per week.

Reference No: 1106571

Payment By Phone



1300 300 943

Visa, Mastercard. 24 hours.
7 days per week.

Reference No: 1106571

See over the page for Levy Details and more Payment Options



Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council
PO Box 21
Cleveland Qld 4163



Pay in Person at any
Post Office



*2431 1106571

Account Summary

Property Number 10657

Mr Cain Belling &
Ms Sara J Morrison

Total Amount **\$791.91**



L002156

647

152939/XB/002156



Water Account Summary

General Enquiries: (07) 3829 8999
Email: rcc@redland.qld.gov.au
Web: www.redland.qld.gov.au

Property No. 10657

Property Location

26 Constitution Crescent Alexandra Hills QLD 4161
Lot 498 RP 113681

Billing Period

1 Jul 2021 - 30 Sep 2021

Information Only

Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
09W013599	19/01/2021	01/04/2021	72	2,047	2,078	31	No
21W008891	01/04/2021	15/04/2021	14	0	5	5	No

Local Government Distribution and Retail Price

Residential water consumption	\$	19.03
Residential water consumption	\$	3.07
Residential fixed water access 20mm	\$	72.42
Sewerage	\$	186.50

State Bulk Water Price

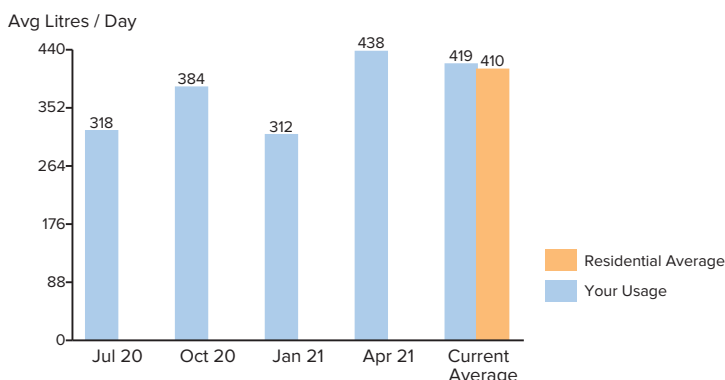
State Govt bulk water consumption	\$	96.78
State Govt bulk water consumption	\$	15.61

Total Water and Wastewater Charges \$ 393.41

This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$405.28

Your Water Usage Comparison



Billing Enquiry?

For billing enquiries please contact Redland City Council
Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163
PO Box 21, Cleveland Qld 4163

email rcc@redland.qld.gov.au
web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council

Telephone: 3829 8999

Please refer to the back page of this summary for further information.

Water and Wastewater charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The wastewater fixed access charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

For the 2021 -2022 financial year the following water consumption charges apply:

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.231	0.629	3.860
Non Residential	3.231	1.440	4.671

Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge.

Do an overnight test. Before going to bed:

- turn off all household and garden taps
- read and record both black and red numbers on your meter
- take into account if a toilet is flushed (approx 9ltrs)
- read and record the reading first thing in the morning.

If any of the numbers have moved, this indicates that you may have a leak and you may need to contact a licensed plumber straight away.

Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

