

Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au Web: www.redland.qld.gov.au

152939/XB/002156

Property No. 10657

Valuation 2021-2022

\$285,000

Rating Category

2a

Billing Period

1 Jul 2021 - 30 Sep 2021

Property Location

26 Constitution Crescent Alexandra Hills QLD 4161 Lot 498 RP 113681

Due Date

12 Aug 2021

Rate Account Balance B/Fwd
-\$189.40

+

Current Levy \$981.31

Total Amount Owing **\$791.91**

Summary of Charges

| Balance Brought Forward | \$ | -189.40 cr | | |
|--|----|------------|--|--|
| Rates and Charges | \$ | 530.45 | | |
| Subtotal | \$ | 530.45 | | |
| Water and Wastewater charges | \$ | 281.02 | | |
| Subtotal | \$ | 281.02 | | |
| State Government Charges | \$ | 169.84 | | |
| Sub-total State Government Charges and Subsidies | \$ | 169.84 | | |
| Total Amount Payable | \$ | 791.91 | | |
| Payments made after 01/07/2021 may not be included in the calculation of this rate notice. | | | | |

To check your current balance log onto myServices www.redland.qld.gov.au

Payment By **BPAY**



Biller Code: 53058 **Ref:** 1106571

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518

Payment Online



www.redland.qld.gov.au

Use your credit card to pay 24 hours 7 days per week.

Reference No: 1106571

Payment By **Phone**



1300 300 943

Visa, Mastercard. 24 hours. 7 days per week.

Reference No: 1106571

See over the page for Levy Details and more Payment Options

If you are experiencing financial hardship please contact us to discuss options on 3829 8999.

Redland CITY COUNCIL

Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council PO Box 21 Cleveland Qld 4163



Pay in Person at any Post Office



*2431 1106571

Account Summary

Property Number

10657

Mr Cain Belling & Ms Sara J Morrison







| Property No: 10657 | Period: 1 Jul 2021 - 30 Sep 2021 | Issue Date: 12 July 2021 |
|--|----------------------------------|--------------------------|
| | | Amount |
| Credit brought forward | | -\$189.40 cr |
| Redland City Council Charges & Rebates | | |
| General rate category 2a | | \$362.49 |
| Environment & coastal management | | \$37.23 |
| Landfill remediation | | \$11.97 |
| Redland City SES administration | | \$1.82 |
| Utility Charges | | |
| Residential 240Lt Waste / 240Lt Recycle | | \$116.94 |
| State Government Charges & Rebates | | |
| Emergency management levy – Class A Grou | ıp 2 | \$57.45 |

For the financial year 2021/22, an annual payment of \$5,231,355 will be paid to Redland City Council by the Queensland Government under the Waste Reduction and Recycling Act 2011. The purpose of this payment is to mitigate any direct impacts of the waste disposal levy to households in the Redland

Important Notes

City local government area.

Future Issue & Due Dates: Q2 Issue Date 14 Oct 21 / Due Date 15 Nov 21 Q3 Issue Date 12 Jan 22 / Due Date 14 Feb 22 Q4 Issue Date 13 Apr 22 / Due Date 16 May 22

Interest: From 1 July 2021 to 30 June 2022 compound interest at the rate of 8.03% is payable on all overdue rates and charges (excluding non-rate items). If overdue rates are included in the opening balance of this rate notice they are accruing interest.

Balance of Account: If you would like to discuss a balance outstanding on your account or discuss payment options please contact us on (07) 3829 8999.

This rate notice is issued in accordance with the Local Government Regulation 2012 and Council's budget resolutions.

Andrew Chesterman, Chief Executive Officer.



Payment In **Person**

Council Service Centres:

Cleveland (Bloomfield St), and Capalaba (Noeleen St) Mon to Fri 8.30am - 4.30pi

Victoria Point Library (High St) Mon to Fri 9am – 5pm



Payment By **Direct Debit**

Download a Direct Debit Request from Council's website or phone (07) 3829 8999 to request a form.

Complete and return by email to : DirectDebitRates@redland.qld.gov.au **Or** By Post To Redland City Council, Direct Debit, PO Box 21, Cleveland QLD 4163

Use Centrepay to make regular Deductions from your Centrelink payments. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to humanservices.gov.au/Centrepay for more information and to set up your Centrepay Deductions.

| Credit Card Slip | Amount | \$ Expiry Date |
|---|-------------------|-------------------|
| hereby authorise the amount shown on this credit card lip to be charged against my credit card | Full Name on Card | |
| Property No. 10657 | Signature | |
| ☐ VISA ☐ MASTERCARD | Daytime Phone No. | |
| | | |



Water Account Summary

General Enquiries: (07) 3829 8999 Email: rcc@redland.qld.gov.au Web: www.redland.qld.gov.au

Property No. 10657

Property Location

26 Constitution Crescent Alexandra Hills QLD

393.41

4161

Lot 498 RP 113681

Billing Period

1 Jul 2021 - 30 Sep 2021

Information Only

Your Water Meter Readings

| Water Meter Serial | Previous Read Date | Current Read Date | Number of Days | Previous Reading | Current Reading | Consumption (kilolitres) | Is Reading Estimated? |
|-----------------------|-----------------------|----------------------|-------------------|---------------------|--------------------|-----------------------------|--------------------------|
| 09W013599 | 19/01/2021 | 01/04/2021 | 72 | 2,047 | 2,078 | 31 | No |
| 21W008891 | 01/04/2021 | 15/04/2021 | 14 | 0 | 5 | 5 | No |

Local Government Distribution and Retail Price

Total Water and Wastewater Charges

| Residential water consumption | \$ 19.03 |
|-------------------------------------|--------------|
| Residential water consumption | \$ 3.07 |
| Residential fixed water access 20mm | \$ 72.42 |
| Sewerage | \$ 186.50 |

State Bulk Water Price

| State Govt bulk water consumption | \$ 96.78 |
|-----------------------------------|-------------|
| State Govt bulk water consumption | \$ 15.61 |

This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$405.28

Your Water Usage Comparison



Please refer to the back page of this summary for further information.

Billing Enquiry?

For billing enquiries please contact Redland City Council **Telephone: 3829 8999** Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163

PO Box 21, Cleveland Qld 4163

email rcc@redland.qld.gov.au

web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council

Telephone: 3829 8999

Water and Wastewater charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The wastewater fixed access charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

For the 2021 -2022 financial year the following water consumption charges apply:

| Consumption Type | State Govt Bulk Water Price per kilolitre \$ | Redland City Council Price per kilolitre \$ | Total Price \$ |
|---------------------|---|--|-------------------|
| Residential | 3.231 | 0.629 | 3.860 |
| Non Residential | 3.231 | 1.440 | 4.671 |

Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge.

Do an overnight test. Before going to bed:

- turn off all household and garden taps
- read and record both black and red numbers on your meter
- take into account if a toilet is flushed (approx 9ltrs)
- read and record the reading first thing in the morning.

If any of the numbers have moved, this indicates that you may have a leak and you may need to contact a licensed plumber straight away.

Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

